



User Manual

Compact Bagged
Vacuum Cleaner
with Turbo Brush



Dog & Cat w2000

Features

- ① On/Off Button
- ② Flexible Hose
- ③ Telescopic Wand
- ④ Wand Length Adjustment
- ⑤ Cord Rewind Button
- ⑥ Variable Power Control
- ⑦ Combination Floor Brush
- ⑧ Turbo Floor Brush
- ⑨ Mini Hand Turbo Brush
- ⑩ Crevice Tool
- ⑪ Dusting Brush
- ⑫ Upholstery Brush
- ⑬ Indicator Light





INTRODUCTION






Congratulations on the purchase of your new Wertheim vacuum cleaner. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual to take the best advantage of these features.

BEFORE YOU BEGIN

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning, to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood fibres, cement, fillers, fibreglass or excessive sand. Pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

To ensure you obtain full benefit from your new cleaner, please read these instructions thoroughly. We recommend that you keep this manual in a convenient location for future reference.

Safety measures:

	1. Do not operate the vacuum cleaner too close to heaters, radiators, or other hot surfaces.
	2. Before inserting the plug into the power socket, make sure your hands are dry.
	3. Before turning on the vacuum cleaner, safely remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
	4. When you want to remove the plug from the power socket, do not pull the power cable, gently pull the plug.
	5. Do not use this vacuum cleaner to pick up water or liquids.

SAFETY INSTRUCTIONS

Important

Always switch off the cleaner and remove the plug from the mains power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. **Never operate the vacuum cleaner without filters.**

Safety Precautions and Warnings:

When using your vacuum cleaner, basic precautions should always be observed, including the following:

1. This appliance is **not** intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the vacuum cleaner.
3. Keep ends of the hose, telescopic wand and other openings away from your face and body.
4. **Do not** operate the vacuum cleaner too close to the heaters, radiators or other hot surfaces.
5. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances or items may be present.
6. **Do not** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
7. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
8. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
9. **Do not** extend the power cable beyond the red mark.
10. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around shaft edges or corners. Avoid running the appliance over the power cable.
11. Ensure the appliance is switched off before unplugging.

SAFETY INSTRUCTIONS (CONT'D)

12. **Do not** unplug by pulling on the power cord. To unplug, grasp and pull the power plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
13. Hold the plug when rewinding onto the cord reel. To prevent accidental injury **do not** allow the plug to whip when rewinding.
14. **Do not** handle or operate the appliance with wet hands. Follow electrical safety precautions at all times.
15. **Do not** use the machine to vacuum water or liquids, this vacuum is for dry household use only.
16. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or any other liquids.
17. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
18. Extreme caution should be exercised when using the appliance on stairs.
19. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
20. **Do not** attempt to change the attachments while the appliance is plugged into the mains power supply. Switch off and remove plug from mains power supply. Use only manufacturer's recommended accessories.
21. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.
22. **Do not** operate or use the appliance without filters in place.
23. If the air inlet, floor head or the telescopic wand is blocked, switch off the cleaner straight away and remove from the mains power supply. First clear the blocked object before attempting to start the cleaner again.
24. **Do not** leave the appliance unattended when it is connected to a mains power supply.
25. Before cleaning the filters or carrying out any maintenance, always switch off the vacuum cleaner and disconnect the plug from the mains power supply.
26. **Do not** use the vacuum cleaner if it is damaged or breaks down. Check the electrical components regularly for defects. If connection cables, electrical hoses, electrical contacts and electric tubes are damaged, have them replaced immediately.
27. **Never** attempt to make any modifications to the vacuum cleaner.
28. Always store the appliance indoors in a cool and dry place.
29. Damage caused by improper use or by **not** observing the instructions in this manual will void the warranty.

INSTRUCTIONS FOR USE

Before using, unwind a sufficient length of cable and insert the plug into the power socket. A yellow mark on the power cable shows the ideal cable length. Do not extend the cable beyond the red mark.



1. Press the On/Off button to turn on the vacuum.



2. To rewind the power cable, press the rewind button with one hand and guide the cable with the other hand to ensure that it does not whip, causing damage to the cable.

Assembling Your Cleaner

The cleaner should be switched off and disconnected from the mains power supply before you start to assemble the machine.



1. Connect the hose connector to the vacuum and make sure it fits firmly.



2. Fit the handle into the telescopic wand.



3. Use the wand length adjustment button to adjust the wand to the desired position.



4. Push the wand into the selected tool until it securely fits into place. To remove, simply pull to separate.

Combination Floor Tool

Ideal for cleaning carpets and hard floors.



Cleaning on carpet



Cleaning on hard floors

Turbo Brush

Ideal for picking up pet hair from carpets and rugs.



Mini Hand Turbo Brush

Ideal for picking up pet hair from upholstery.

Note: The mini hand turbo brush adaptor must be used to fit the rod to the accessory.



1. Insert the smaller end of the adaptor into the end of the mini hand turbo brush.
2. Insert the larger end of the adaptor into the end of the telescopic wand.
3. The mini hand turbo tool is now ready to be used with the vacuum.

Tip: By unlocking the side release buttons, the external bristles can be rotated to face upwards allowing a closer clean as required.

Accessories

The crevice tool and dusting brush can be stored on the accessories holder located on the in telescopic wand.



1. The crevice tool can be used for cleaning corners, baseboards, crevices, radiators, vents and between couch cushions.



2. The dusting brush can be used for cleaning windowsills, blinds, bookcases, lampshades and shelves.



3. The upholstery brush can be used for cleaning couches, chairs, mattresses and cushions.

Variable Power Control



Push the (-) button to reduce the suction power and to clean lightly soiled areas or delicate fabrics. Push the (+) button for maximum cleaning power in heavily soiled areas.

Turbo Brush

The use of a turbo brush is recommended for the optimal cleaning of carpets.

Safety Precautions

1. Keep your hair, hands and feet away from the rotating brush while the turbo brush is running.
2. The turbo brush will operate whenever it is connected to a running vacuum. If children are present, make sure that the machine is switched off when leaving the turbo brush unit unattended.
3. Do not attempt any maintenance or attempt to unclog the turbo brush while the machine is running.
4. Do not run the turbo brush or the mini hand turbo brush over electrical cables.

Care And Maintenance



ENSURE THE CLEANER IS NOT CONNECTED TO THE MAINS POWER SUPPLY WHEN PERFORMING ANY MAINTENANCE PROCEDURES.

To remove any hair or debris from inside the turbo brush, remove the clear top cover from the turbo brush for easy access to the roller brush.



Step 1: Depress the buttons on both sides of the turbo brush, the plastic cover will release.



Step 2: Remove any hair or debris that may be tangled in the roller brush.



Step 3: Replace the clear cover ensuring it clicks back into place. The turbo brush is now ready to use.

Mini Hand Turbo Brush

Care And Maintenance



WARNING: ENSURE THE CLEANER IS NOT CONNECTED TO THE MAINS POWER SUPPLY WHEN PERFORMING ANY MAINTENANCE PROCEDURES.



Step 1: Unlock the neck on the hand turbo brush by twisting anti-clockwise.

Step 2: Push the release buttons on the side of the hand turbo brush down to unlock the external bristles. Rotate the bristles attachment upwards.



Step 3: Remove the clear cover.



Step 4: Remove any dirt or hair from the roller brush.



Step 5: Replace the clear cover.



Step 6: Lock the neck on the hand turbo brush by twisting clockwise.

Step 7: Rotate the external bristles down and lock the side release buttons by pushing upwards.

MAINTENANCE

Ensure the vacuum cleaner is not connected to the mains power supply when performing any maintenance procedures. Use a clean cloth, slightly dampened with water and mild detergent, when cleaning the machine.



Changing the Dust Bag

This dust bag has a unique sealing system to lock in the dust, making disposal easier, and ensuring no allergens are returned to the room.

1. To remove and replace the dust bag, open the dust bag cover.
2. Change the bag when full or when the bag indicator illuminates.
3. Remove the bag by sliding it out of the bag holder.
4. Refit a new dust bag by sliding it into the dust bag holder.
5. Make sure that the dust bag fits correctly and close the lid securely.



Filter Maintenance

The HEPA filter should be replaced when clogged or at least every six months. **Do not** use the cleaner without the filters fitted as it will cause damage to the cleaner.



1. To remove the motor filter, open the cleaner cover and remove the bag.
2. Remove the motor filter by holding the tab and pull the filter out towards you.
3. Separate the motor filter from its carrier and wash it under warm tap water. Dry thoroughly.
4. Before cleaning or replacing the motor filter, remove any dust from the surrounding area.



5. The HEPA filter is located above the motor filter. Remove the HEPA filter by lifting the latch and sliding the filter towards you.
6. Wash it under warm tap water. Dry thoroughly.
7. Replace the HEPA Filter and refit the motor filter back into cleaner.

TROUBLESHOOTING

Service problems that appear to be major can often be solved easily. You can be your own troubleshooter by reviewing this guide. All other servicing should be done by an authorised service agent or qualified technician.

Problem	Cause	Remedy
Motor does not start or stops suddenly.	No power supply.	Check to ensure that the power plug is connected to the mains power supply. If still inoperative, contact a service agent.
Suction force gradually decreases.	Dust-bag is full, suction hose or wand is blocked or dirty filters.	Replace the dust-bag, remove objects from hose & wand, clean or replace filters.

SPARE PARTS

Filter Set, HEPA and Inlet	32200752
Dust Bags (4 Pack)	32440298
Hose Assembly	31220418
Telescopic Wand	31300533
Combination Floor Tool	31110202
Upholstery Brush	31140076
Dusting Brush	31150302
Crevice Tool	31120101

SPECIFICATIONS

Wattage: 1350w

Dust Capacity: 2.3L

Noise Level: 75dBa

Telescopic Tube: Stainless Steel

Power Cable Length: 6m

Net Weight: 7.08kg



This warranty on your cleaner commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as woodfibres, cement, fillers, fibreglass etc, or excessive or frequent sand. Pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty. Ltd. Ground Level, Building 3, Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, AUS: 1800 815 270, NZ: (09) 263 7573, Monday – Friday, 9am-5pm EST. Email: enquiries@wertheim.net.au

* Two year warranty on parts and labour excluding the battery which is one year warranty.

The decision to repair or replace the cleaner is at the sole discretion of Electrical Home-Aids Pty Ltd.

Electrical Home-Aids Pty Ltd is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Electrical Home-Aids Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Electrical Home-Aids Pty Ltd will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable. The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Trade Practises Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

SAVE TIME, REGISTER WARRANTY ONLINE!
www.wertheim.net.au and www.wertheim.co.nz

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