

Bagless Vacuum with HEPA Filtration

Large Capacity

HEPA Filtration

Powerful Suction



Conqueror



Conqueror 5021

Congratulations on the purchase of your new HOOVER vacuum cleaner. There are many useful features built into your vacuum cleaner and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

Features:

1. Handle
2. Air Relief Valve
3. Telescopic Rod
4. Dust Canister Release Button
5. On/Off Button
6. Cable Rewind Button
7. Turbo Plus Brush
8. Dust Bin Lid Lever
9. Cone Filter
10. Dust Canister
11. Dust Release Button
12. Hose Inlet

Accessories:

13. Combination Floor Tool
14. Crevice Tool
15. 2 in 1 Dusting Brush & Upholstery Tool

Specifications:

Power: 1200W Max

Dust Capacity: 1.2L

Voltage : 240V 50Hz

Power Cable Length: 4.8m

Weight: 6.2Kg

Noise Level: <73 dBa

***Please contact Hoover Customer Care 1300 360 845,
NZ 0800 387 442 to find your local spare parts provider.***

Before you Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner hence will void the manufacturer's warranty if used inappropriately.

Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this instruction manual in a handy place for future reference.

Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual.

Precautionary measures:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.



2. Before inserting the plug into the wall, make sure your hands are dry.



3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to pull the plug from the wall, **do not** use the power cable, gently pull the plug from the power socket.



5. Do not use vacuum cleaner to pick up water or liquids.
6. If the hose inlet, combination floor tool or telescopic rod are blocked, you should switch off the cleaner straight away and remove from mains power. First clear the blocked substance before attempting to start the vacuum cleaner again.



Safety Precautions & Warnings

Never operate the vacuum cleaner without filters.

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is **not** intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or other liquids.
4. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. **Do not** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
7. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around shaft edges or corners. Avoid running the appliance over the power cable.
8. Ensure the appliance is switched off before unplugging.
9. **Do not** handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.
11. **Do not** attempt to change the attachments while the appliance is plugged in to mains power supply. Switch off and remove plug from mains power supply. Use only manufacturer's recommended accessories.
12. **Do not** operate the vacuum cleaner too close to heaters, radiators and other hot surfaces.
13. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. **Do not** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
15. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.
16. **Do not** operate or use the appliance without the filters in place.
17. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
18. If the air inlet, floor head or the telescopic rod is blocked, switch off the cleaner straight away and remove from the mains power. First clear the blocked object before attempting to start the vacuum cleaner again.
19. Hold the plug when using the cord retract. To prevent accidental injury **do not** allow the plug to whip when rewinding.

20. **Do not** extend the power cable beyond the yellow mark.
21. **Do not** leave the appliance unattended when it is connected to a mains power supply.
22. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the plug from power supply.
23. Keep the ends of the hose, telescopic rod and other openings away from your face and body.
24. **Do not** use the vacuum cleaner if it is damaged or breaks down. Check the electrical regularly for defects. If connection cables, electrical hoses, electrical contacts and electric tubes are damaged, have them replaced immediately.
25. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
26. **Never** attempt to make any modifications electrically to the vacuum cleaner.
27. Always store the appliance indoors in a cool and dry place.
28. **Do not** pick up water. This vacuum is for dry household use only.
29. Damage caused by improper use or by not observing the instructions in this manual will void warranty.



Assembly

IMPORTANT! Always remove the plug from the power socket before fitting or removing accessories! Do not exceed the blue mark when pulling out the cord. The yellow mark shows the ideal cable length.



1. Connect the hose to the cleaner at the hose inlet until it is secured by both locking clips.



2. Insert the telescopic rod into the Turbo Plus Brush.

WARNING! Do not use the Turbo Plus Brush on the woolen carpet or other delicate flooring.



3. Fit the other end of the telescopic rod to the handle.



4. Press the On/Off button to turn the cleaner on.

Accessories



Combination Floor Tool

This multi-purpose combination floor tool easily switches from a carpet cleaning tool to a hard floor tool. The swivel neck and plastic wheels make this floor tool easy to manoeuvre.

Note: *The combination floor tool might be difficult to move on some carpet, adjust suction control slide to reduce the power.*

Warning! *Do not set the Combination Floor Tool on “hard floor mode” when use on the carpet.*



Crevice Tool

Perfect for eliminating dust from hard to reach places.



2 in 1 Dusting Brush & Upholstery Tool

The 2-in-1 Brush can be used as a:

Dusting Brush for cleaning blinds, bookshelves and lampshades etc.

Upholstery Tool for vacuuming furniture and upholstery.

Note: to use the 2-in-1 Brush as a upholstery tool simple side out the brush attachment.



Maintenance

WARNING! Ensure the cleaner is not connected to the mains powers supply when performing any maintenance duties.

Emptying the dust canister



1. To empty the dust canister, press dust canister release button on the dust canister handle and lift up.



2. Take the dust canister out of the machine and hold the dust canister over the rubbish bin, push the release button to open the bottom of the dust canister, and the dirt and dust will fall into the bin.



3. Close the dust canister and place back into the machine it will click into place and you can start to vacuum again.

Maintenance (continued)

Cleaning or changing the dust bin filters



1. Press the canister release button to remove the canister from the machine.



2. Unlock the the canister lid by pushing the lock up and out.



3. Take out the dust bin filter and foam filter, then rinse under lukewarm water.
4. Air dry the dust bin filters for 24 hours and assemble again once it is completely dry.

NOTE: Any moisture in the filter can cause damage to the motor.



Cleaning the cone filter



1. To clean the cone filter, hold the dust bin lid handle, turn anti-clockwise and remove from dust bin.
2. Rinse with lukewarm water and allow to air dry for 24 hours or wipe with cloth.
3. Reinsert filter back into dust bin, turn clockwise to lock, then close the base flap.
4. Reinsert the dust bin back into the appliance. It will click into place and you can start to vacuum again.

NOTE: *Any moisture in the filter can cause damage to the motor.*

Maintenance (continued)

Replacing the exhaust air filter

WARNING! Ensure the cleaner is not connected to the mains powers supply when performing any maintenance task.



1. Press the filter grill release button on the filter grill.



2. Remove the filter from the filter grill by pressing the two handles on either side of the filter.
3. Rinse under lukewarm water and air dry for 24 hours before use.
4. Refit the filter to the filter grill and refit the grill to the machine.

NOTE: Any moisture in the filter can cause damage to the motor.

- Filters should be cleaned or replaced at least once a year or when they become visibly dirty.
- Always operate the cleaner with filters installed to prevent motor damage and maximise performance.
- Disconnect from electrical outlet, before cleaning or replacing filters.
- Do not use a washing machine to wash any filters or a hair drier to dry the filters.



Care And Maintenance



WARNING! Ensure the cleaner is not connected to the mains power supply when performing any maintenance procedures.

NOTE: To remove any hair or debris from inside the turbo brush, remove the clear top cover from the turbo brush for easy access to the roller brush.



1. Depress the buttons on both sides of the turbo brush, the plastic cover will release.



2. Use scissors to remove any hair or debris that may be tangled in the roller brush.



3. Replace the clear cover and click back into place. The turbo brush is now ready to use.

Troubleshooting

Problems and Solutions

If you come across a problem, please use the checklist of troubleshooting tips before contacting Hoover Customer Care.

Fault	Solution
- The cleaner will not turn on.	Check the power cable is inserted correctly. Remove the plug from the power supply and then reinsert it into the power supply. Press the on / off switch.
- The vacuum performance is deteriorating.	Check the appliance to ensure there are no blockages. Clear any blockages that may be found. Check that the dust bin filter and exhaust filter are not dusty; empty the dust bin or replace dust bin filters and exhaust filter. Check the suction control slider is not set to the minimum setting.
- The cleaner makes an abnormal sound when switched on.	Turn off the cleaner immediately. Check the appliance to ensure there are no blockages. Clear any blockages that may be found. Check the dust bin is installed correctly.



Customer Care

Please contact Hoover Customer Care: 1300 360 845 to find your local spare parts provider.

Description	Product Code
Filter Set - Exhaust and HEPA	32201528
Dust Canister	33155625
Hose	31220692
Rod	31300282



Conqueror

Bagless Vacuum with HEPA Filtration

Conditions of warranty

Your Hoover cleaner, in the case of domestic use, has a one year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc. or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty Ltd, Ground Level, Building 3, Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1300 360 845, Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Hoover Floorcare. If Hoover Floorcare decide to repair or replace the cleaner, it will do so at its own cost.

Hoover Floorcare is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Hoover Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Hoover Floorcare will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

“Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.”



Call Hoover Customer Floorcare with any product queries

Australia **1300 360 845**

New Zealand **0800 387 442**

To find out more about our range,

visit: www.hoover.com.au

www.hoover.co.nz

email: customerservice@hoover.com.au

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