



Upright Vacuum Cleaner

HEPA Filtration
Height Adjustable
Multi Cyclone System



complete



5111 Complete

Congratulations on the purchase of your new HOOVER vacuum cleaner. There are many useful features built into your vacuum cleaner. We recommend that you carefully read this instruction manual to take the best advantage of these features.

Features:

1. Handle
2. Dust Bin Release Button
3. Carry Handle
4. Filter Release Lever
5. Dust Bin
6. Dust Bin Lid Release Button
7. Exhaust Filter
8. Multi Surface Control Dial
9. Brush Bar Roller
10. Cable Hook
11. Flexible Hose
12. Cable Storage Hook
13. Detachable Wand
14. Hose Connection
15. Power Cord
16. Wheels
17. On/Off Switch

Accessory:

18. Mini Hand Turbo Brush
19. 3-in-1 Cleaning Tool

Specifications:

Max Power: 1150W Max

Dust Capacity: 1.3L

Noise Level: 80 dBA

Power Cable Length: 8m

Hose Length (Fully Extended): 2.4m

Weight: 6.21Kg

***Please contact Hoover Customer Care 1300 360 845,
NZ 0800 387 442 to find your local spare parts provider.***

Before You Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

Please read these instructions thoroughly. This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a convenient and safe place for future reference.

Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

Precautionary Measures:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the power plug into the power supply, make sure your hands are dry.



3. Before turning on the vacuum cleaner, remove any large objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When unplugging the power plug from the power supply, **do not** use the power cable, gently pull the power plug from the power socket.



5. Do not use the vacuum cleaner to pick up water or liquids.



Safety Precautions & Warnings

IMPORTANT! Always switch off the cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is **not** intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the vacuum cleaner.
3. Keep ends of the hose and other openings away from your face and body.
4. **Do not** operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.
5. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances or items may be present.
6. **Do not** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
7. Before vacuuming, remove any large objects from the floor or cleaning surface in order to prevent damage to the filter.
8. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
9. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around edges or corners. Avoid running the appliance over the power cable.
10. Ensure the appliance is switched off before unplugging.
11. **Do not** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
12. **Do not** handle or operate the appliance with wet hands. Follow electrical safety precautions at all times.
13. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or any other liquids.
14. **Do not** use the machine to vacuum water or liquids, this vacuum is for, dry household use only.

Safety Precautions & Warnings

15. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
16. Extreme caution should be exercised when using the appliance on stairs.
17. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
18. **Do not** attempt to change the attachments while the appliance is plugged into the mains power supply. First switch off and remove the power plug from mains power supply. Use only manufacturer's recommended accessories.
19. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.
20. **Do not** operate or use the appliance without the filters in place.
21. If the air inlet, floor head or the hose is blocked, switch off the cleaner straight away and remove the power plug from the mains power supply. First clear the blocked object before attempting to start the cleaner vacuum again.
22. **Do not** leave the appliance unattended when it is connected to a mains power supply.
23. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the plug from power supply.
24. **Do not** use the vacuum cleaner if it is damaged or breaks down. Check the electrical components regularly for defects. If connection cables, electrical hoses, electrical contacts and electric tubes are damaged, have them replaced immediately.
25. **Never** attempt to make any modifications to the vacuum cleaner.
26. Always store the appliance indoors in a cool and dry place.
27. Damage caused by improper use or by not observing the instructions in this manual will void the warranty.
28. To avoid damage to the power cable never run over the power cable with the cleaning head.
29. Never touch the brush roller bar while the cleaner is connected to the power supply.
30. Whilst switched on ensure that the cleaning head is moving and not kept stationary.
31. Keep hair, hands and feet away from the rotating brush bar while the cleaner is switched on.



Assembly

IMPORTANT! Always remove the power plug from the power socket before fitting or removing accessories!



1. Insert the handle into the body of the machine, then secure with the screw supplied.



2. Insert the short end of the hose into the connection hose and turn to the 'lock' position.



3. Insert the Detachable Wand into the hose connection which connects to the floor head.



4. The Mini Hand Turbo Brush and the 3-in-1 Cleaning Tool can be stored on the machine as shown.

Instructions For Use

IMPORTANT! Do not operate the floor head over the power cable.



1. Rotate the Cable Storage Hook to release the power cord.

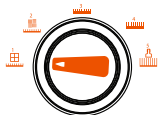


IMPORTANT! Ensure the power cable is secured into the cable holder before plugging the power plug into the mains power supply.



2. Using the Multi Surface Control Dial select the appropriate surface before starting the cleaner.





Tiles



Hardwood Floors



Low Pile Carpet



Medium Pile Carpet



High Pile Carpet



3. Plug the power plug into the mains power supply, then step on the side of the power head and pull the handle backwards at the same time to maneuver the floor head.



4. Switch the machine ON/OFF by stepping on the ON/OFF Switch.

Note: the brush bar roller will operate as soon as the cleaner is switched on.

Safety Precautions: Ensure to remove any power cables or loose string on the floor before cleaning to prevent damage. Do not attempt any maintenance or unclog the brush bar roller when the cleaner is switched on and connected to the mains power supply.



5. To avoid clogging the filter, do not overfill the dust bin pass the 'Max Line'.

Instructions For Use (continued)

Operating the Detachable Wand

IMPORTANT! Before using the detachable wand, always ensure that the cleaner is switched off and unplugged from the mains power supply. Do not attempt to change the attachments while the appliance is plugged into the mains power supply.



1. Secure the cleaner in the upright position. Detach the Detachable Wand from the hose connection and insert the 3-in-1 Cleaning Tool or the Mini Hand Turbo Brush.

Note: Use only manufacturer's recommended accessories.



2. Plug the power cable into the mains power supply and switch on the cleaner by stepping on the ON/OFF Switch.



Accessories

IMPORTANT! Always remove the power plug from the power socket before fitting or removing accessories.

3-in-1 Cleaning Tool

The 3-in-1 Cleaning Tool can be used as an upholstery tool, dusting brush or crevice tool to clean furniture and hard to reach areas.



To change the tool to suit your particular cleaning task simply press the button (as shown) on the crevice tool and gently pull the attachment outwards. Reinsert the attachment into the crevice tool ensuring an audible click is heard.



Crevice Tool

Crevice Tool: for cleaning in between tight spaces.



Dusting Brush

Dusting Brush: for cleaning bookshelves, curtains, car dashboards etc.



Upholstery Tool

Upholstery Tool: for cleaning furniture, sofas, beds etc.

Instructions For Use (continued)

Mini Hand Turbo Brush



The Mini Hand Turbo Brush is ideal for picking up pet hair from furniture & upholstery. This accessory also features a pet hair comb and a transparent case so you can easily see and remove any blockages that may occur.

Note: Ensure the cleaner is secured in the upright position before using the Mini Hand Turbo Brush.

Safety Precautions:

- 1. Keep hair, hands, feet and any part of the body away from rotating brush while the Mini Hand Turbo Brush is in operation.***
- 2. Remember the Mini Hand Turbo Brush will operate as soon as the cleaner is switched on.***
- 3. If children are present, make sure to switch off and unplug the cleaner when leaving the Mini Hand Turbo Brush unattended.***
- 4. Do not attempt any maintenance or unclog the Mini Hand Turbo Brush while the cleaner is switched on and connected to the mains power supply.***



Maintenance

Emptying and Cleaning the Dust Bin

IMPORTANT! Always remove the power plug from the power socket before performing any maintenance.



1. Press the Dust Bin Release Button to remove the dust bin.



2. Hold the dust bin over a rubbish bin and press the Dust Bin Release Button to empty the dust bin.



3. To reinsert the dust bin, place the dust bin into the cleaner by pushing until it clicks into place.

Maintenance (continued)

Cleaning and Replacing the Filter



1. Remove the dust bin from the cleaner by pressing the Dust Bin Release Button.



2. Unclip the dust bin lid to access the dust bin filter.



3. The filter can be cleaned by washing the filter with lukewarm water. Allow the filter to air-dry for 24 hours before reinstalling the filter back into the dust bin.

Note: to maintain the performance of the cleaner, it is recommended to clean the filter after each use. It is recommended to replace the filter every 6 months or when visibly dirty.

WARNING! Never operate the vacuum cleaner without filters installed.



Maintenance (continued)

Cleaning and Replacing the Post-Motor Filter



1. Unlock the Exhaust Filter by sliding the lever to the left.
2. To maintain the performance of the cleaner, it is recommended to clean the filter after each use. It is recommended to replace the filter every 6 months or when visibly dirty.
3. Reinstall the Exhaust Filter before operating the cleaner.

WARNING! Never operate the vacuum cleaner without filters installed.

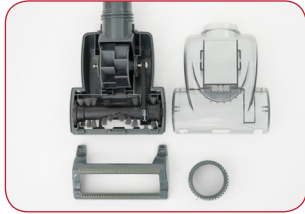
Mini Hand Turbo Brush

WARNING! Ensure the Mini Hand Turbo Brush is disconnected from the Detachable Wand when performing any maintenance.



1. To remove the clear cover, the collar lock must be unlocked by twisting the collar lock anticlockwise.
2. Remove the clear cover.

Maintenance (continued)



3. Remove any dirt or hair from the roller brush.



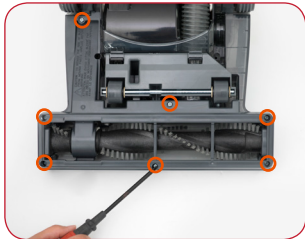
4. Replace the clear cover.

5. To lock the collar lock twist clockwise until it clicks into place.

Cleaning the Brush Bar Roller

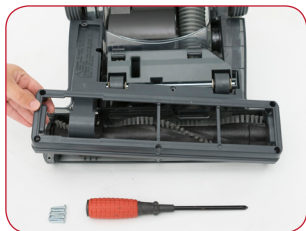
WARNING: Always turn off and unplug the vacuum cleaner before performing any maintenance to the vacuum cleaner. Failure to do so could result with an electrical shock or personal injury.

Caution: The floor head contains electrical connections. The floor head is not a serviceable part. Please return the product to your nearest Godfreys store if the cleaning head is faulty.

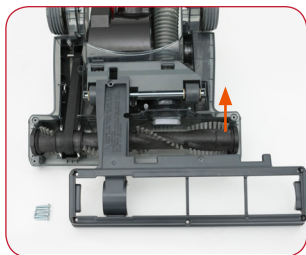


1. Remove the seven screws that hold the brush bar roller base plate in place as shown.

Maintenance (continued)



2. Remove the brush bar roller base plate by using both hands to gently lift outwards.



3. Remove the brush bar roller by lifting the right side out of the roller guides as shown.
4. Remove the brush bar roller from the belt assembly by pulling the belt towards you and sliding the brush bar out.
5. Remove all debris from the brush bar roller.

Note: If cleaning the brush bar roller does not improve the performance of the cleaner, check for blockages or replace the filters, if necessary.

Troubleshooting

Problems and Solutions

If you come across a problem, please use this checklist before contacting Hoover Customer Care.

AUS: 1300 360 845, NZ: 0800 387 442

| Fault | Solutions |
|------------------------------------|---|
| Vacuum cleaner won't start. | <ol style="list-style-type: none">1. Firmly plug in the power cable into the power supply, then step on the ON/Off Switch.2. Connect the power cable to another power socket and restart the cleaner. |
| Poor pick-up performance | <ol style="list-style-type: none">1. Empty the dust bin.2. Clear airflow passages.3. Change/clean filters.4. Change/clean the brush bar roller.5. Check to ensure the detachable wand is inserted into the hose connection. |



Customer Care

Please contact Hoover Customer Care: 1300 360 845 (AUS) 0800 387 442 (NZ) to find your local spare parts provider.

| Description | Product Code |
|--------------------|---------------------|
| Filter Set | 32201459 |
| Belt | 32100100 |
| Brush Bar Roller | 33788077 |



complete

Upright Vacuum Cleaner

Conditions of warranty

Your Hoover cleaner, in the case of domestic use, has a two year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc. or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty Ltd, Ground Level, Building 3, Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1300 360 845, Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Hoover Floorcare. If Hoover Floorcare decide to repair or replace the cleaner, it will do so at its own cost.

* Two year warranty on parts and labour excluding the battery which is one year warranty.

Hoover Floorcare is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Hoover Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Hoover Floorcare will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

“Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.”



Call Hoover Customer Floorcare with any product queries

Australia **1300 360 845**

New Zealand **0800 387 442**

To find out more about our range,

visit: www.hoover.com.au

www.hoover.co.nz

email: customerservice@hoover.com.au

SAVE TIME, REGISTER WARRANTY ONLINE!

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