



User Manual



Pro Multi Steamer

Features

1. Steam Trigger
2. Handle
3. Hose
4. Extension Tubes x 2
5. Variable Steam Dial
6. On/Off Button
7. Status Light Indicator
8. Water Tank Cap
9. Removable Water Tank
10. Scrubbing Head
11. Steam Mop Head
12. Carpet Glider
13. Accessory Bag
14. Boiler Drainage Cap
15. Microfibre Mop Pad
16. Window Squeegee
17. Oven Steam Nozzle
18. Accessory Adaptor



Accessories

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SPECIALISED CLEANING BRUSHES AND JET NOZZLE

For cleaning a variety of surfaces such as: taps, sinks, windows, mirrors, floors, bench tops, toilets, door handles and more.





INTRODUCTION

Congratulations on the purchase of your new Wertheim Pro Multi Steamer. There are many useful features built into your cleaner. We recommend that you carefully read this instruction manual for the best results.

Specifications

Power: 2400W

Water Tank Capacity: 2.0L

Boiler Capacity: 2.1L

Cord Length: 5M

Steam Pressure: 4 Bar

Weight: 6.5KG (machine and hose)

SAFETY PRECAUTIONS & WARNINGS

WARNING! To reduce the risk of fire, electric shock or injury when using an electrical appliance, basic precautions should always be followed, including the following:

WARNING! Do not attempt to open the drainage cap when the unit is in use. The boiler is pressurised.

IMPORTANT! The heat generated and the steam pressure may have adverse consequences for certain materials. Always check before putting the appliance into operation as to whether the surface or material is actually suitable for treatment with steam. Do this by executing a test on a hidden surface of the material you wish to treat.

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge.
2. Always check the power cord before use. The power cord and the power plug should be in a good condition and must not be damaged. If the power cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
3. **Do not** leave the appliance unattended when plugged into the power supply. Unplug the power plug from the power supply when not in use and before conducting maintenance, cleaning or troubleshooting.
4. To prevent electric shock, **do not** use the appliance outdoors. The steam cleaner is intended for household use only.
5. Children must be supervised to ensure that they **do not** play with the appliance.
6. **Do not** operate the mop head in a stationary position for an extended period of time. Keep the mop head moving while in operation.

7. **Do not** pull or carry the mop head by the power cord, **do not** use the power cord as a handle, **do not** close a door on the power cord or pull the power cord around sharp edges or corners.
8. Keep the power cord away from heated surfaces.
9. **Do not** run the steam cleaner over the power cord.
10. **Do not** unplug by pulling on the power cord. To unplug, grasp the power plug not the power cord and gently pull the power plug from the power socket.
11. **Do not** use an extension cord.
12. **Do not** handle the power plug or appliance with wet hands.
13. **Do not** use steam cleaner if it has been dropped, damaged, left outdoors or immersed into water. Return it to the nearest service centre.
14. Ensure that the cleaner is fixed in the upright position before unplugging the power plug from the power supply.
15. **Do not** over fill the water tank.
16. **Do not** use the cleaner without the water tank cap in place.

Check that the water tank cap is completely closed before use.
17. **Do not** operate the cleaner without water in the water tank.
18. **Do not** fill the water tank with anything other than water. **Never** put additives (such as perfume disinfectant, eucalyptus oil, stain remover or products containing alcohol) in the water tank as damage to the cleaner may result or make the cleaner dangerous to use.
19. **Do not** touch any hot areas on the steam cleaner. It is normal for the steam cleaner to heat up during operation.
20. The force and heat of the steam may have an adverse effect on some materials. Always test the cleaner on a small concealed area to determine if it is suitable for treatment.
21. Accessories become hot during use. Allow them to cool down before handling them.
22. Use only the manufacturer's recommended attachments.

- Use of attachments that are not provided or sold by the manufacturer may cause fire, electric shock or injury.
23. **Never** point or aim the steam cleaner at people, animals or plants.
 24. **Do not** aim the steam cleaner at electrical systems or wires.
 25. Connecting the steam cleaner to improper voltage may result in damage to the steam cleaner and possible injury.
 26. **Do not** use steam cleaner if there are visible signs of damage or if it is leaking.
 27. **Do not** use the cleaner on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam sensitive materials.
 28. **Never** put aromatic, alcoholic or detergent products into the water tank, as this may damage the cleaner or make it unsafe for use.
 29. The force and heat of the steam may damage certain materials. Some fabrics may react to the temperature of the steam.
 30. **Do not** aim the steam in the same position for long periods of time, this can cause damage to materials.
 31. **Never** overfill the water tank or boiler. Overfilling may result in a possible electrical shock, emission of boiling water; scalding and steam generation may be affected.
 32. Exposure to hot steam can cause scalding.
 33. **Do not** use the product to clean stairs.
 34. Burns can occur from touching hot parts, hot water or steam.
 35. Use caution when draining the appliance after use as there may be hot water in the appliance.
 36. **Do not** attempt to change the attachments while the appliance is emitting steam.
 37. **Do not** leave the appliance unattended when it is connected to a power supply or an electrical outlet.
 38. Always disconnect the power plug (even when it will be unattended for a short period of time).

39. **Do not** clean over floor electrical outlets.
40. Ensure that the appliance does not operate on an empty tank.
41. **Do not** apply steam directly to very cold glass surfaces.
42. Only water should be used in this appliance. Use distilled/ purified water if the tap water in your area is very hard.
43. Damage caused by improper use of steam on objects, materials, persons or animals or by not observing the instructions in this manual will void warranty.
44. Always store the appliance indoors.



WARNING! *Danger of scalding. Please use the cleaner with caution. The steam emitted from the cleaner is very hot.*



CAUTION! *Recently cleaned surfaces may be hot, please avoid contact.*

BEFORE YOU BEGIN

Please read this manual before operating the cleaner

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a handy place for future reference.

IMPORTANT!

The heat generated and steam pressure may have adverse consequences for certain materials. Always check before putting the appliance into operation as to whether the surface or material is actually suitable for treatment with steam. Do this by executing a test on a hidden surface of the material you wish to treat. Do not attempt to open the drainage cap when the cleaner is in use. The boiler is pressurised.

Precautionary measures:



1. Do not operate the cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the power plug into the power supply, make sure your hands are dry.



3. When unplugging the power plug from the power supply, **do not** use the power cable, gently pull the power plug from the power supply.
4. Do not attempt to open the drainage cap when the cleaner is in use. The boiler is pressurised.

Before You Clean, Test First.

IMPORTANT! The heat generated and steam pressure may have adverse consequences for certain materials. Always check before putting the appliance into operation as to whether the surface or material is actually suitable for treatment with steam. Do this by executing a test on a hidden surface of the material you wish to treat.

Your cleaner is not for use on unsealed floorboards. For the best results test in an inconspicuous area and check the care instructions from your flooring manufacturer.

ASSEMBLY

IMPORTANT! THE CLEANER SHOULD BE SWITCHED OFF BEFORE ASSEMBLY.



EXTENSION TUBES

1. Connect the extension tube to the handle. Push the extension tube into the handle until it clicks into position.
2. Connect the second extension tube to the end of the first extension tube until it clicks into position.



STEAM MOP HEAD

1. Connect the extension tubes to the handle of the cleaner as per the instructions in this manual. Insert the extension tube into the mop head ensuring that it clicks into position.
2. Attach the mop pad onto the base of the mop head, as shown.





ACCESSORY BAG

1. The accessory bag can be attached onto the cleaner by sliding the accessory bag hook onto the cleaner, as shown.



ACCESSORIES

IMPORTANT! The cleaner should be switched off before fitting or removing accessories.



STEAM MOP HEAD

Ideal for cleaning hard floors and sanitising carpets. The detachable Scrubbing Head can be used for cleaning stubborn stains.



CARPET GLIDER

The Carpet Glider attachment is used for sterilising carpeted surfaces.



EXTENSION TUBES

Allows the accessories to be attached onto the extension tubes for long reach cleaning.



WINDOW SQUEEGEE

Perfect for cleaning windows and glass surfaces.



OVEN STEAM NOZZLE

Provides a concentrated jet of steam for cleaning ovens.

CAUTION! *The metal rod will become hot during operation which can cause burns. Do not touch the metal rod during operation. Allow the metal rod to cool down completely before handling.*



ACCESSORY BAG

Allows you to conveniently store your accessories to quickly and easily access during operation.



ACCESSORY CONNECTOR

Enables the specialised cleaning brushes and jet nozzle to be connected to the cleaner.

SPECIALISED CLEANING BRUSHES AND JET NOZZLE

For cleaning a variety of surface such as: taps, sinks, windows, mirrors, floors, bench tops, toilets, door handles and BBQ's.



OPERATION

IMPORTANT: Do not add chemicals, detergents, disinfectant, eucalyptus oil or perfumes into the Water Tank.



FILLING THE WATER TANK

1. Remove the water tank by pulling on the Water Tank Handle.



2. Unscrew the Water Tank Cap and fill the water tank with cold tap water. During operation, the water tank can be filled by unscrewing the Water Tank Cap and filling the water tank with cold tap water.

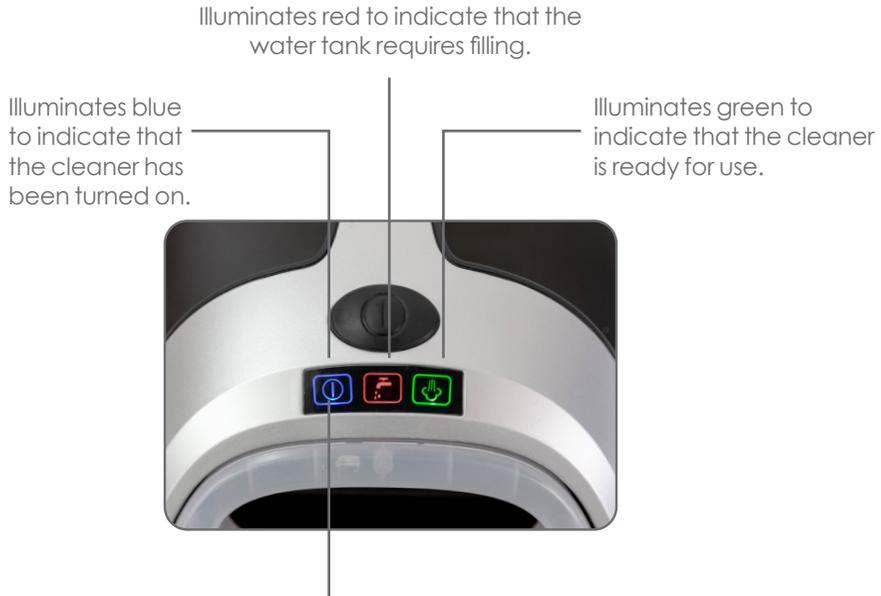


USING THE VARIABLE STEAM DIAL

The steam output can be controlled by using the Variable Steam Dial.

1. Simply turn the dial towards "Max" to increase the steam output and turn the dial towards "Min" to reduce the steam output.

STATUS LIGHT INDICATOR



Attention: If the cleaner is sitting on idle for 2 hours, it will automatically switch the boiler heater off. In this situation the On/Off indicator will stay flashing Blue.

When the steam release trigger is activated, the cleaner will switch on the boiler heater. The On/Off indicator will stay on Blue.

STEAM CLEANING HARD FLOORS

NOTE: Before using the cleaner, sweep or vacuum the floor to remove any loose dirt or debris.

IMPORTANT! Do not use the cleaner without a mop pad attached onto the mop head.

NOTE: Do not use the Carpet Glider when cleaning hard floors.

WARNING! Hard floor wax may be removed by the heat and steam action. Do not use the cleaner on unsealed floorboards or operate the cleaner in a stationary position for an extended period of time.

IMPORTANT! Contact your flooring supplier to identify whether it is suitable to use the cleaner on your flooring.



1. Plug the power plug into the power supply. Press the On/Off button and select the appropriate steam level by using the Variable Steam Dial.



2. When the Steam Indicator illuminates green, as shown, the cleaner is ready for use.
3. With your foot placed onto the mop head, pull the handle backwards to unlock the cleaner.



4. To produce steam press the Steam Trigger on the handle.
5. When steam is emitting from the cleaner slowly pass over the surface to be cleaned.

IMPORTANT! Do not operate the cleaner over the power cable.

IMPORTANT! Keep the mop head moving during operation. Operating the mop head in a stationary position for an extended period of time can cause damage to the floorboards and make the flooring slippery.

Attention: If the cleaner is sitting on idle for 2 hours, it will automatically switch the boiler heater off. In this situation the On/Off indicator will stay flashing Blue.

When the steam release trigger is activated, the cleaner will switch on the boiler heater. The On/Off indicator will stay on Blue.

IMPORTANT! Do not use the Scrubbing Head on delicate materials. Test Before Use is recommended.



USING THE SCRUBBING HEAD

1. To release the Scrubbing Head, using one foot, press the Scrubbing Head Release and remove the Scrubbing Head from the mop head.
2. To reinstall the Scrubbing Head, insert the Scrubbing Head into the mop head, as shown. The Scrubbing Head will click into position when installed correctly.



STEAM CLEANING CARPETS

NOTE: Before using the cleaner, vacuum carpeted surfaces thoroughly. Use a vacuum cleaner with a powerbrush for best results.

IMPORTANT! Do not use the cleaner without a mop pad and Carpet Glider attached onto the mop head.



1. Place the mop head onto the Carpet Glider and insert as shown. The Carpet Glider will click into position when installed correctly.



2. Follow steps 1-5 from pages 19 & 20 to steam clean your carpets.



3. To remove the Carpet Glider, place one foot onto the Carpet Glider release and gently remove the mop head.

ATTACHING THE ACCESSORIES

Important! The cleaner should be switched off before fitting or removing accessories.

Warning! Accessories become hot during use. Allow accessories to cool down before handling them.



CONNECTING THE ACCESSORIES ONTO THE HANDLE

1. The Window Squeegee and the High Pressure Steam Nozzle can be connected directly onto the handle, as shown. The accessories will click into position when installed correctly.



2. Connect the Accessory Connector onto the handle.



3. Select a Specialised Cleaning Brush or Jet Nozzle and install the accessory by inserting it into the end of the Accessory Connector and rotating the accessory until it is locked into position.



CONNECTING THE ACCESSORIES ONTO THE EXTENSION TUBES

1. The Window Squeegee and the High Pressure Steam Nozzle can connect directly onto the extension tubes, as shown. The accessories will click into position when installed correctly.



2. Connect the Accessory Connector onto the extension tube. Select a Specialised Cleaning Brush or Jet Nozzle and install the accessory by inserting it into the end of the Accessory Connector and rotating the accessory until it is locked into position.

AFTER USE

WARNING! ENSURE THAT THE CLEANER IS DISCONNECTED FROM THE POWER SUPPLY BEFORE EMPTYING THE WATER TANK.



EMPTYING THE WATER TANK

1. Turn off and unplug the cleaner from the power supply. Remove any excess water from the water tank by removing the water tank from the steamer, unscrewing the water tank cap and emptying the water from the water tank.

USING A DESCALER

IMPORTANT! Tap water contains minerals that can build up in your steamer. Regular use of a descaling solution will remove this build up and restore the efficiency of your steamer. We recommend that a descaling solution is used every 3 months to enhance the performance of your steamer.

Caution! Exposure to hot steam can cause scalding. Please allow the steamer to cool down completely before removing the drainage plug.

Caution! Burns can occur from touching the drainage plug. Please allow the steamer to cool down completely before removing the drainage plug.

Warning! Ensure that the cleaner is disconnected from the power supply before emptying the boiler



1. Remove the water tank from the steamer and add 100ml of a descaling solution into the water tank. Fill the rest of the tank with water.



2. Re-fit the water tank back into the steamer and plug the steamer into the power supply.

3. Press the On/Off switch. The steamer needs to run until the water tank is empty. Please ensure this is actioned in a well-ventilated area.

4. Unplug the steamer from the power supply and allow the steamer to rest for at least 2 hours before removing the drainage plug located at the bottom of the steamer.



5. Remove the drainage cap cover first. Use the drainage cap cover to open the drainage cap.

Caution! Burns can occur from touching the drainage plug. Please allow the steamer to cool down completely before removing the drainage plug.



6. Remaining water in the boiler can now be drained from the cleaner.
7. Once the water tank is empty, refit the drainage cap by firmly tightening using the drainage cap cover, and refill the water tank with water. Re-run the steamer again until the water tank is empty. This will help flush out any remaining mineral build up.

TROUBLESHOOTING

Service problems that appear to be major can often be solved easily. You can be your own troubleshooter by reviewing this guide. All other servicing should be performed by an authorised service agent or qualified technician.

Contact Wertheim Customer Service for your nearest authorised service agent on 1800 815 270 (AUS), 0800 282 288 (NZ).

Fault	Solution
The steamer will not switch on.	<ul style="list-style-type: none">- Check that the cleaner is plugged into a power supply- Plug the cleaner into a different power point
The steamer will not produce steam.	<ul style="list-style-type: none">- Ensure that the water tank is filled with cold water- Remove and reinstall the water tank.
The cleaner leaves too much water on the floor.	<ul style="list-style-type: none">- Ensure that the mop pad is not saturated. Dry the pad before use or replace with a new pad
On/Off indicator flashing Blue.	<ul style="list-style-type: none">- If the cleaner is sitting on idle for 2 hours, it will automatically switch the boiler heater off. In this situation the On/Off indicator will stay flashing Blue.
	<ul style="list-style-type: none">- Activate the steam release trigger, the cleaner will switch on the boiler heater. The On/Off indicator will stay on Blue.



*The cleaner contains electrical connections inside.
The cleaner is not serviceable.*

SPARE PARTS

Water Tank	33156056
Steam Mop Pads	31400278
Descaling Solution 1 Litre	61101464



This warranty on your steamer commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the steamer is purchased.

The steamer must be operated in accordance with these instructions and used only for domestic household. This steamer is not fit to be used as an industrial steamer, hence will void the manufacturer's warranty if used inappropriately

Accessories and consumables, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your steamer will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty Limited, Level 1, Building 3 Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1800 815 270 (AUS) 0800 282 288 (NZ), Monday-Friday 9am-5pm EST. Email: enquiries@wertheim.net.au.

The decision to repair or replace the cleaner is at the sole discretion of Electrical Home-Aids Pty Limited.

Electrical Home-Aids Pty Limited is unable to accept responsibility under this warranty

for any repair work not carried out by an authorised Electrical Home-Aids Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Electrical Home-Aids Pty Limited will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the steamer is chargeable. The repair of the steamer under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Trade Practises Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

SAVE TIME, REGISTER WARRANTY ONLINE!

wertheimcleaning.com.au

wertheim.co.nz



Electrical Home-Aids Pty Limited.

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