

## diverter\*

Cyclonic action captures dust and dirt before it enters the vacuum

Extends dust bag life and provides bagless functionality

Cyclonic Complete Seal System (CCS™) prevents dust and odours from escaping into the environment





## 3710 Hoover Diverter™

Congratulations on the purchase of your new Hoover Diverter<sup>™</sup>. There are many useful features built into your Hoover Diverter<sup>™</sup> and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

#### **Features:**

- 1. Power Input Socket
- 2. Hose Handle Connector
- 3. Release Button on the Diverter™
- **4.** Power Output Socket (not shown)
- 5. Rod Connector
- **6.** Cyclonic Complete Seal System (CCS™)
- 7. Release Button on the Rod (located on the rod of your Hoover vacuum cleaner\*)

- 8. Removable Filter Cone
- 9. Max Fill Line
- **10.** Hose Handle (located on your Hoover vacuum cleaner\* handle)
- 11. Removable Dust Collection Container
- **12.** Rod (located on your Hoover vacuum cleaner)

## The Hoover Diverter<sup>™</sup> is ONLY to be used with the following compatible machines:

Hoover Mode - Model No: 5000PH & 5006PH

**Hoover Vogue -** Model No: 5012PH, 5015PH & 5017PH

Hoover Allergy - Model No: 7000PH & 7011PH

Hoover Regal - Model No: 9011PH

Please note: To use the Diverter™ with the Hoover Mode and Hoover Allergy 7000PH, the dust bag must be fitted to the cleaner.

#### **Specifications:**

Dust Capacity: 400 mL

Weight: 510g

Input Voltage: 240V~ 50 Hz





Please contact Hoover Customer Care 1300 360 845, NZ (09) 263 7573 to find your local spare parts provider.

## Before you Begin

The Diverter<sup>™</sup> must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. The Diverter<sup>™</sup> is not to be used for commercial cleaning and will void the manufacturer's warranty if used inappropriately.

#### Please read these instructions thoroughly

This will ensure you obtain full benefit from your new Diverter™. Keep this Instruction Manual in a handy place for future reference.

#### **Important**

Always switch the vacuum cleaner off and remove the plug from the electricity supply before cleaning your Diverter<sup>™</sup>, or attempting any maintenance task.

The Diverter<sup>™</sup> must only be used with the compatible Hoover vacuum cleaner\*.

Please note: To use the Diverter™ with the Hoover Mode and Hoover Allergy 7000PH, the dust bag must be fitted to the cleaner.

The Diverter™ should only be used for its intended purpose as described in these instructions.

#### **Precautionary measures:**



 Do not pick up hard or sharp objects, matches, hot ashes, cigarette ends or similar items



2. **Do not** pick up flammable liquids such as cleaning fluids, petrol etc., or use in the presence of such vapours.



Do not use your Hoover Diverter™ outdoors or on any wet surface or for WET pick-up. Do not handle or operate the Diverter™ with wet hands and follow electrical safety precautions at all times.



4. Always switch the Hoover vacuum cleaner\* off and remove the plug from the electricity supply before fitting or removing your Hoover Diverter™, when not in use, or when emptying the removable dust collection container.



## Safety Precautions & Warnings

Caution: The "Hoover Diverter™" contains electrical connections, the "Hoover Diverter™" is not a serviceable part.

IMPORTANT! Always switch the vacuum cleaner off and remove the plug from the electricity supply before fitting or removing your Hoover Diverter™, when not in use, or when emptying the removable dust collection container.

- The Diverter<sup>™</sup> must be operated in accordance with these instructions and used only for the removal of dry dirt and dust from carpets, flooring and fabric.
  - This product is designed for household use only and carries a one year warranty.
  - The Diverter<sup>™</sup> is not designed for commercial use and must not be used for commercial cleaning. (No warranty applies for commercial use).
  - The Diverter™ can only be used together with the compatible Hoover vacuum cleaner\*. Using this product together with any other product, other than the compatible Hoover vacuum cleaner\* may damage your Hoover Diverter™ and will void the manufacturer's warranty.
  - The Diverter™ cannot be used by itself. It
    must be connected to the hose handle and
    the rod of the Hoover vacuum cleaner\*.
     Failure to do so can cause damage to the
    product and unsafe for the user.
  - The Hoover Diverter<sup>™</sup> is not designed for the collection of glass, building materials

- including particle board, construction products and similar products such as wood/fibres, sand, cement, plaster dirt, fillers, fibre glass etc. The pick-up of these materials may be harmful to your Hoover Diverter™ and will void the manufacturer's warrantv.
- Do not add any water or liquid into the Hoover Diverter™ removable dust collection container.
- The Hoover Diverter<sup>™</sup> should only be used for its intended purpose as described in these instructions.

Please note: To use the Diverter™ with the Hoover Mode and Hoover Allergy 7000PH, the dust bag must be fitted to the cleaner. Failure to do so could damage your cleaner and void your warranty.

3. The Diverter™ is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the Diverter™ by a person responsible for their safety.

- 4. Children should be supervised to ensure that they *do not* play with the Diverter<sup>™</sup>.
- 5. Always check the Diverter™ before use, the Diverter™ should be in a good condition and must not be damaged. If the Diverter™ is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. Please contact Hoover Floorcare 1300 360 845
- 6. To prevent electrical shock, *do not* immerse the Diverter<sup>™</sup> into water or other liquids.

- Never clean the product especially the electrical connections with water or liquid cleaner.
- 8. Never attempt to make any modifications electrically to the Diverter™.
- After each use, disconnect the Diverter<sup>™</sup> from both the hose handle and the rod of the Hoover vacuum cleaner\* and store in a cool dry place.
- Damage caused by improper use or by *not* observing the instruction in this manual will
   void the warranty.



## Marnings

## Assembly

IMPORTANT! Always remove the vacuum cleaner plug from the power socket before fitting or removing the Hoover Diverter™.

#### Connecting the Hoover Diverter<sup>™</sup> to the hose handle and the rod



IMPORTANT: Before each use, check that the two pins from the power input socket are not bent or broken. If the pins are bent or broken, the Hoover Diverter™ must NOT be used. Immediately return it to your nearest Godfreys store or call Hoover Customer Service on 1300 360 845 or NZ (09) 263 7573.







- 1. The two pins on the power input socket of your Hoover vacuum cleaner\* rod must be straight, not bent.
- 2. Line up the hose handle nozzle on your vacuum cleaner to the hose handle connector on your Hoover Diverter™.
- 3. Gently insert the hose handle of your vacuum cleaner into the Hoover Diverter™ and push until it clicks in place.

## Assembly (continued)

IMPORTANT! If the force required to insert the Hoover Diverter™ into the vacuum cleaner rod is too hard, please remove the vacuum cleaner rod and check whether pins from the rod socket are bent or broken. Do not use the rod if the pins are bent or broken.





- 4. Line up the rod connector on the Hoover Diverter™ to the vacuum cleaner rod.
- 5. Gently insert the lower end of the Hoover Diverter™ into the top end of the Hoover vacuum cleaner\* rod and gently push until the Hoover Diverter™ clicks in place.
- The Hoover Diverter<sup>™</sup> has been fully assembled. Now you can plug in and switch on your vacuum cleaner.



# Assembly

### Instructions for Use

WARNING! Always remove the plug from the power socket before fitting or removing accessories.

- 1. Switch on the Hoover vacuum cleaner\*.
- 2. As you start to vacuum, dirt and dust will start to collect in the removable dust collection container.
- Once you see that the dirt and dust collected is up to the max fill line, then empty the removable dust collection container to maintain peak suction performance.
- 4. To prevent breakage to the Hoover Diverter™, never hold the hose handle and lift the vacuum floor head off the floor while your Hoover Diverter™ is connected. You must hold onto the hose handle with one hand and hold the rod in the other hand when you want to lift the vacuum floor head off the floor.





#### Removing the Hoover Diverter™





WARNING! The Hoover vacuum cleaner\* should be switched off and disconnected from the mains supply before you start to fit or remove the Hoover Diverter™.

- Press the release button located on the rod located on your Hoover vacuum cleaner\* and gently pull the rod out from the Hoover Diverter™.
- 2. Press the release button from the Hoover Diverter<sup>™</sup> and gently pull the Hoover Diverter<sup>™</sup> from the hose handle of your Hoover vacuum cleaner\*.

### Maintenance

IMPORTANT! For optimal performance of your Hoover Diverter<sup>™</sup>, do not fill above the "max fill line". After each use or when the dust collection container is full, the dust collection container must be emptied. (Dust container is full when dirt/dust is up to the max fill line).

WARNING! The vacuum cleaner should be switched off and disconnected from the mains supply before you start to fit, empty or remove the dust collection container.

#### **Emptying the Removable Dust Collection Container**







- Turn the removable dust collection container anti-clockwise until unlock symbol is aligned with arrow on the dust bin.
- 2. Gently pull down to remove the removable dust collection container.









#### After the removable dust collection container is empty:

- 1. Insert the removable dust collection container with the lock symbol aligned with the arrow on the dust bin.
- 2. Turn the removable dust collection container clockwise until it clicks into place.



#### **Unlocking the Filter**

If there is any blockage observed from the filter cone, the filter cone needs to be cleaned to maintain good suction.

1. Turn the filter cone anti-clockwise to unlock.



- 2. Remove it from the Hoover Diverter<sup>™</sup> by gently pulling downward after blockage is removed.
- 3. Return the filter cone to its original place by turning clockwise until it clicks into place.

Please contact Hoover Customer Care Australia 1300 360 845 or New Zealand (09) 263 7573 to find your local spare parts provider.

Part	Part Number
Removable Dust Collection Container	33154952
Removable Filter Cone	32201112



## diverter

#### **Conditions of Warranty**

Your Hoover Diverter™, in the case of domestic use, has a one year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the Diverter<sup>™</sup> is purchased.

The Diverter™ must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. **The Diverter™ is not fit to be used for commercial cleaning**, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your Diverter™ and may void the manufacturer's warranty.

In order to prolong the life of the Diverter™, regular care and maintenance is recommended. The Diverter™ is only to be used with compatible machines; Hoover Mode - Model No: 5000PH & 5006PH, Hoover Vogue - Model No: 5012PH, 5015PH & 5017PH, Hoover Allergy - Model No: 7000PH & 7011PH and Hoover Regal - Model No: 9011PH. Use in any other machine will void this warranty

When properly used and cared for, your Diverter™ will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void,

In the event of service or advice being needed, please contact Hoover Floorcare Asia Pacific Pty Ltd, Level 1, Building 2 Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1300 360 845, Monday-Friday 9am-5pm EST. The decision to repair or replace the Diverter is at the sole discretion of Hoover Floorcare. If Hoover Floorcare decide to repair or replace the Diverter, it will do so at its own cost.

Hoover Floorcare is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Hoover Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Hoover Floorcare will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Diverter™ is chargeable.

The repair or replacement of the Diverter™ under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."



Call Hoover Floorcare with any product queries

Australia **1300 360 845** New Zealand **(09) 263 7573** 

To find out more about our range,

visit: www.hoover.com.au www.hoover.co.nz email: sales@hooverfloorcare.com.au