

# ELECTRICAL SAFETY RECALL



**Hoover Dual Power Plus Carpet Washer  
Model 12300114**



Serial number on label, which is located on the back of the product.

## IDENTIFICATION

Models with serial numbers beginning with 1833 and above are subject to the recall.

Sold between 24 September 2018 and 24 December 2018 at Godfreys stores in Australia & New Zealand.

## HAZARD

**Risk of electric shock.** In some instances, the rubber seal on the motor does not effectively seal the housing. This can allow water to flow into the motor housing. If the defect occurs whilst product is in use, the user may receive an electric shock causing serious injury or death.

## ACTION REQUIRED

Consumers should immediately stop using the product and return to their nearest Godfreys store for a full refund of purchase price.

## FOR FURTHER INFORMATION

Please direct all calls and any queries concerning this recall to **Godfreys Customer Service 1800 815 270 Monday to Friday 9am-5pm (AEDT)**  
Alternatively, you can email [productrecall@godfreys.com.au](mailto:productrecall@godfreys.com.au)

See [www.productsafety.gov.au](http://www.productsafety.gov.au) for Australian product recall information.