

ELECTRICAL SAFETY RECALL

Hoover Dual Power Plus Carpet Washer
Model 12300114



Serial number on label, which is located on the back of the product.

IDENTIFICATION

Models with the serial number beginning with 1833 and above are subject to the recall.

Sold between 24 September 2018 and 24 December 2018 at Godfreys online and retail stores in Australia & New Zealand.

DEFECT

In some instances, the rubber seal on the motor does not effectively seal the housing. This can allow water to flow into the motor housing.

HAZARD

Risk of electric shock. If the defect occurs whilst product is in use, the user may receive an electric shock causing serious injury or death.

ACTION REQUIRED

Consumers should immediately stop using the product and return to their nearest Godfreys store for a full refund of purchase price.

FOR FURTHER INFORMATION

Please direct all calls and any queries concerning this recall to **Godfreys Customer Service** 0800 282 288 Monday to Friday 11am-7pm. Alternatively, you can email productrecall@godfreys.co.nz

See <https://www.recalls.govt.nz/recalls> for New Zealand product recall information.